

Struans

Loyalty Club

At Struans, we are always looking for ways to reward loyal customers and to help them maintain their cars to the standard they deserve at a competitive price. To this end we have introduced the **Struans Loyalty Club** to provide previously unavailable benefits and discounts to our customers. By joining, you will receive an array of benefits not otherwise available to non-members.

Benefits of membership include:

- **Discount on all Manufacturer Scheduled Servicing and Repairs**
- **Discounted M.O.T tests**
- **Discount on Manufacturer Genuine Accessories**
- **Free Summer and Winter Health Checks**
- **Discount on other servicing offers such as Air-conditioning recharges**
- **Discounted Valeting**
- **Early Notification of Limited Availability Offers on New and Used Cars**
- **Discount on Rental Cars, Vans and Minibuses**
- **Ability to spread the cost of routine servicing and repairs over the year**
- **Ability to participate in other privileged incentives and promotions**

But the best news is that is **membership is free!**

To join the Loyalty Club, and start taking advantage of the many benefits listed above, all we ask is that you take advantage of our EasyPay facility allowing you to spread the cost of your servicing over the year by means of a monthly standing order at a level set by you (minimum £12). The funds in your EasyPay account can then be used as full or part payment of any servicing, repair or accessory invoices in the future.

To join the Loyalty Club please complete the attached application form and standing order instruction and return them to: Loyalty Club, Struans, Crieff Road, Perth PH1 2SJ.

**Struans
Loyalty Club**

Application Form

Name_____

Address_____

_____ Postcode_____

email address _____

PHONE NUMBERS

Home (_____)_____

Mobile_____

Preferred method of written communication (including service reminders) Please tick only one:

Letter____ Email____ SMS (text to mobile) _____

CURRENT VEHICLE

Make and Model_____

Registration_____

Signature_____ Date_____

For Office Use

Membership created _____ Email sent_____ Email confirmation_____ Excel_____ SO sent_____

Initials_____ Date_____

New Standing Order Instruction

To _____ Bank / Building Society Name

Please set up the following Standing Order and debit my / our account accordingly

1. Account details

Account Name _____ Account number

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Account holding branch _____ Sort Code

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2. Payee Details

Name of person or organisation you are paying STRUAN MOTORS LTD

Payment Reference (leave blank)

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Sort Code – the bank code of the organisation you are paying 83-47-00

Account Number – the account number of the organisation you wish to pay 10346033

3. About the payment

How often are the payments to be made Monthly

Amount Details

Date and amount of the first payment ____ / ____ / ____ £ ____ -- ____ p
(please allow three working days for receipt)

Until further notice (payments will be made until you cancel this instruction)

4. Confirmation

Customer Signature(s)

Date _____

Struan Motors

Loyalty Club

Full Terms and Conditions

- Membership Eligibility and Fee.** Membership of the Loyalty Club is available to individuals (“you” as stated in these terms and conditions) who operate an EasyPay account and make monthly payments by Standing Order into that account of an amount no less than £12 per month. Companies and/or other entities cannot enrol. There is no enrolment fee for the Loyalty Club.
- Loyalty Club Availability.** Struan Motors reserves the right to restrict, suspend, discontinue or cancel the Loyalty Club without prior notice. In that event, you will be entitled to a full refund of the balance in your EasyPay account after deduction of any outstanding invoices.
- Changes in Terms and Conditions (including Loyalty Club Benefits).** Struan Motors reserves the right to change the terms and conditions of membership from time to time, including offers and discount levels, to adapt to customer needs and the marketplace. A list of the benefits and discounts available at any time will be displayed at reception and on the Loyalty Club section of the Struans.com website.
- Notice of Changes.** Any changes to the terms and conditions of membership will be shown on the Loyalty Club section of the Struans.com website and will be effective immediately unless stated otherwise. A notice that a change has been made will be placed on the website for a reasonable period of time. Any changes to any printed version of the Terms and Conditions will be contained in the next reprinting of that printed version.
- Membership Cancellation.** Struan Motors reserves the right to cancel the membership of any individual who fails to maintain a regular monthly payment into their EasyPay account. No notice of cancellation will be given. In the event of a membership cancellation, a full refund of the balance in your EasyPay account will be made within fourteen days of receipt of a written request for such repayment to the Loyalty Club, c/o Customer Care Team, Struan Motors, Crieff Road, Perth.
- Legal rights.** Neither the Loyalty Club nor any benefit offered by the Loyalty Club creates, constitutes or gives rise to any legal or contractual rights by members against Struan Motors.
- Data Privacy.** Under the Data Protection Act 1998, we are required to draw your attention to the fact that by applying for membership or by continuing to exercise the privileges of membership and in order to make it possible for Struan Motors to perform its obligations under the Loyalty Club, you accept and explicitly authorize that the information which is supplied by you in the application form or during the course of your membership (i) shall be processed by Struan Motors, in its capacity of data controller, and (ii) may be transferred to third parties to process your personal data on our behalf or where required by applicable law or in the event of a company reorganization, merger or acquisition, for use of such information for its (their) administration of membership records, advertising, marketing and communication purposes. They or we may contact you for marketing purposes by mail, fax, telephone or email to advise you of current loyalty club offers or to advise on any changes to the terms and conditions of membership.
- Right of Access to Data.** Under the Data Protection Act 1998, you have a right to ask for a copy of the information we hold about you. Any such request must be made in writing to Loyalty Club, c/o Customer Care Team, Struan Motors, Crieff Road, Perth. An administration charge may be made for this request.